

1 A. The information for the intake assessment from
2 the PI?

3 Q. Yes.

4 A. I got that from Ryan's mother.

5 Q. Now, after Ryan Schorr's elopement, did you
6 have any further involvement in the situation?

7 A. Out of courtesy, I called Mom to let her know
8 that Ryan eloped, and if she hears from him
9 please try to encourage him to come back, and
10 call the police to bring him back because he
11 needs treatment.

12 Q. When you called Susan Schorr, did you speak
13 with her directly or--

14 A. Yes.

15 Q. Did you make any telephone calls to Ryan
16 Schorr's residence?

17 A. I don't recall.

18 Q. You don't recall one way or the other?

19 A. No.

20 Q. Do you know if anyone else did from the
21 hospital?

22 A. No, I don't know.

23 Q. All right. Did you ever speak to Ryan Schorr's
24 roommate?

25 A. No.

Exam./MacMain - Highfield

2

1 Q. Other than Ryan Schorr's mother, did you speak
2 with any other members of his family?

3 A. No.

4 Q. Did you speak to the police officers who
5 brought Ryan Schorr into the hospital?

6 A. No. Maybe, like, a nod in passing. I mean,
7 they might have brought him in and said, this
8 is Ryan. I mean, most police officers know to
9 take a patient to Room 17.

10 Q. I understand. And I know you told me that it
11 was Carol who called the police, but did you
12 speak with the police when she called?

13 A. No.

14 Q. All right. I have no further questions for
15 you.

16 EXAMINATION

17 BY MR. MacMAIN:

18 Q. My name's David MacMain. We met before the
19 deposition. I represent the police department.
20 I just had a couple of questions. You used the
21 term "called the police". Do you know if they
22 actually spoke to the police or spoke to the
23 911 center?

24 A. I'm not sure.

25 Q. So when you used the term "police"--

1 A. It could have been 911 and/or the police,
2 that's correct.

3 Q. You said that Ryan had had some prior dealings
4 here to your knowledge with Dr. Rameriz and Dr.
5 de la Cruz?

6 A. Yes. According to Mom, those were his
7 outpatient providers. In gathering a history
8 with Mom, part of the social work process in
9 gathering an intake assessment is when you're
10 thinking about committing a person to a
11 hospital, you're also thinking about, because
12 stays are short unfortunately with insurances,
13 and once you've got the patient stabilized,
14 you're thinking aftercare.

15 They train social workers to think of
16 that. So one of the things I like to be real
17 detailed about is where a patient being seen
18 currently, who was his provider when he was
19 last seen, what else has happened, because it
20 gives the inpatient staff a lot of information
21 to help with his treatment.

22 Q. Now, these doctors, I thought you had said that
23 they were drug and alcohol specialists?

24 A. Dr. Rameriz is what you would call a
25 psychologist. He's a licensed psychologist.

1 He specializes in dual diagnosis, mental health
2 patients who deal with substance or alcohol
3 abuse.

4 Q. So when you say substance, you don't mean the
5 medication that is properly diagnosed as
6 opposed to illegal drugs?

7 A. Correct. That means, like, drugs, street drugs
8 or alcohol.

9 Q. Was it your understanding when you gathered the
10 information from Mrs. Schorr that Ryan also had
11 some substance abuse problems?

12 A. When I asked Mrs. Schorr about Ryan's drug and
13 alcohol use, she was unsure. It was apparent
14 that he had a history in the past of drug and
15 alcohol use. But she was not sure of his
16 current use or if he had used that day.

17 Q. You said "it was apparent". Was "it was
18 apparent" because he had received treatment
19 from Dr. Rameriz?

20 A. Dr. Rameriz, yes.

21 Q. When you spoke to Mrs. Schorr, did she indicate
22 any concern that Ryan may be violent?

23 A. She indicated that he had made some threats
24 toward his roommate, but she did not indicate
25 that he had hurt -- physically hurt his

1 roommate or hurt anybody else.

2 She also made the comment to me that
3 usually once in the hospital he calms down and
4 he's cooperative.

5 Q. Did she indicate that during any other periods
6 of hospitalization or other than this
7 particular occasion that he had any violent
8 history?

9 A. No. I mean, she was not very pleased with
10 Edgewater's care, but--

11 Q. Is Edgewater a private mental health facility?

12 A. It was a private-- It's a private psychiatric
13 center on Front Street in Harrisburg. It was.
14 They no longer-- As far as an inpatient unit,
15 they no longer exist. I think Northwestern
16 bought them out.

17 I do -- and I didn't write this down. And
18 I didn't do it -- I do recall her saying, tell
19 him if he doesn't listen to you, you'll put him
20 in Edgewater. Therefore, he'll think that Holy
21 Spirit is wonderful. And I didn't do that, of
22 course.

23 Q. Did Edgewater specialize in a particular type
24 of mental health?

25 A. No, no, it's just another inpatient mental

Reexam./Williams - Highfield

31

1 health unit.

2 Q. Now, you said you called Mrs. Schorr after Ryan
3 had eloped from the hospital?

4 A. Yes, because she's his support system. She's
5 his mother. If she would hear that he went
6 back to his apartment or went to her house,
7 that she would call the police.

8 Q. Do you remember any details about that
9 conversation you may have said, she may have
10 said?

11 A. I informed her that he eloped from the
12 hospital. I informed her that I went to give
13 him his rights. She would be familiar with me
14 legally having to give the 302 rights. And he
15 shoved me, and she was apologetic in him
16 shoving me.

17 Q. At that point, did she express any concern that
18 Ryan might be violent?

19 A. No. Just concern that we bring him back to the
20 hospital for treatment.

21 Q. That's all the questions I have.

22 REEXAMINATION

23 BY MR. WILLIAMS:

24 Q. I actually have a couple short follow-up
25 questions. Because Dr. Rameriz had provided

Reexam./Williams - Highfield

32

1 treatment and his work is in dual diagnosis,
2 you had some understanding that Ryan Schorr at
3 least had some history of substance abuse. Is
4 that accurate?

5 A. Yes.

6 Q. First of all, did you have any knowledge or
7 understanding as to what substance he had
8 abused?

9 A. No.

10 Q. And from his visit to the hospital in November
11 of 2000 and any contacts you may have had with
12 other staff or from another source, did you
13 have an understanding that he had been using
14 that day? When I say "using"--

15 A. No.

16 Q. And when I say "using", I mean abusing some
17 substance.

18 A. No.

19 Q. Did anyone express to you the idea that he
20 appeared to be abusing a substance?

21 A. No. And I specifically asked Mom if she knew
22 if he had used any drugs or alcohol in this
23 time period, and she didn't know. She was
24 unsure.

25 Q. And what about other personnel from Holy Spirit

Reexam./Williams - Highfield

33

1 Hospital? Did anyone indicate to you an
2 impression that Ryan Schorr had been abusing a
3 substance?

4 A. That day, no.

5 Q. And did you have the opportunity to make any
6 observations which would lead you one way or
7 another to conclude that Ryan Schorr had been
8 abusing a substance?

9 A. No.

10 Q. That's all I have. Thank you.

11 MR. YANINEK: I don't have any questions.
12 Thank you.

13 (The proceedings concluded at 4:39 p.m.)
14
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25

COMMONWEALTH OF PENNSYLVANIA :
 : SS
 COUNTY OF DAUPHIN :

I, Debra L. Heary, Reporter and Notary Public in and for the Commonwealth of Pennsylvania and County of Dauphin, do hereby certify that the foregoing deposition was taken before me at the time and place hereinbefore set forth, and that it is the testimony of:

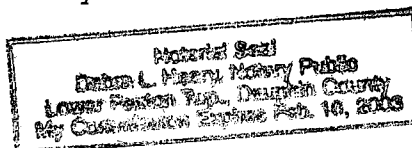
CANDICE HIGHFIELD

I further certify that said witness was by me duly sworn to testify the whole and complete truth in said cause; that the testimony then given was reported by me stenographically, and subsequently transcribed under my direction and supervision; and that the foregoing is a full, true and correct transcript of my original shorthand notes.

I further certify that I am not counsel for or related to any of the parties to the foregoing cause, or employed by them or their attorneys, and am not interested in the subject matter or outcome thereof.

Dated at Harrisburg, Pennsylvania this 10th day of September, 2002.

Debra L. Heary
 Debra L. Heary
 Registered Professional Reporter
 Notary Public



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Keith I. Schorr & Susan Schorr v.
Borough of Lemoyne, et al.

Candice High
August 30,

<p>1</p> <p>17 16:13; 17:12; 18:17; 27:9 17's 18:2, 6 1983 4:19</p>	<p>applies 11:17 apply 11:19 approach 20:16; 16:13 area 8:20; 10:1; 21:11 arm 21:25 arms 20:12 around 18:24; 20:12 arrived 17:12; 24:23, 24 assess 6:18 assessment 6:20; 10:8; 21:17; 25:21; 26:1; 28:9 assume 17:3 attempt 14:9, 15; 16:1; 14:20; 15:24; 21:23; 8:25; 9:12 avail 15:19 aware 6:22; 8:4; 21:24 away 19:14</p>	<p>can 18:18 CANDICE 4:8 capacity 6:6 care 30:10 Carol 17:6; 19:8, 16, 17; 22:4, 5, 8, 14; 23:5; 27:11 case 6:8 center 14:3; 27:23; 30:13 certification 4:4 charge 17:3, 5 Children 4:20 clear 10:10, 16; 11:2, 7, 9, 11; 12:3; 23:9; 16:24 clinical 6:3; 7:7 collecting 15:6 combative 21:15 coming 10:18, 19; 25:12 comment 14:22; 30:2 commitment 9:3 committed 23:22 committing 28:10 community 14:6 complete 25:7, 20; 12:17; 25:21 concern 29:22; 31:17, 19; 12:12; 13:22; 10:13 conclude 33:7, 13 condition 15:2 consult 6:22 contact 7:25; 8:8, 22, 23; 14:9, 15; 11:8; 32:11 conversation 10:6; 13:13; 14:18; 24:12; 31:9 cooperate 24:21; 14:2 cooperating 16:19; 21:2 cooperative 12:16; 24:14; 30:4 corner 8:13; 18:20 cot 17:16; 18:19 counsel 4:3; 5:17 couple 13:14; 16:5; 27:20; 31:24 course 16:6; 18:17; 30:22 court 5:9 courtesy 26:7 crisis 6:5, 9, 15, 17, 18, 19, 22; 9:4, 7; 20:4, 18, 22; 24:3; 25:1, 11 Cruz 14:7, 13; 28:5 current 5:25; 29:16 currently 28:18</p>	<p>deal 20:3; 21:5; 29:2 dealings 28:3 decision 17:1 delegate 12:24 delusional 12:8, 14; 13:22; 21:5; 23:25; 24:4, 10 department 27:19 deposition 4:13, 21; 27:19; 4:16 describe 6:14; 23:19, 21 describing 23:6 desk 9:25; 10:1; 16:7, 22; 19:14, 15, 19, 22 detailed 11:20, 20; 28:17 details 31:8 diagnose 14:5; 23:4; 29:5 diagnosis 29:1; 32:1 directly 19:25; 26:13 doctor 6:21; 14:16; 17:4; 9:25; 16:21; 28:22 done 9:4 door 8:10, 13; 17:13; 18:2, 6, 8, 12, 20, 20; 19:3; 20:1; 25:12 doorway 19:21 down 5:8; 10:14; 30:3, 17 Dr 14:4, 7, 7, 9, 13, 18; 15:1, 9; 28:4, 4, 24; 29:19, 20; 31:25 drug 14:5; 28:23; 29:12, 14, 6, 7, 7; 32:22 dual 14:5; 29:1; 32:1 duly 4:9 during 30:5 duties 6:14</p>	<p>exactly 10:4 EXAMINATION 4: 27:16 except 4:5 exist 30:15 expecting 25:3 experience 24:16 explain 18:5 express 31:17; 32</p>
<p>2</p> <p>2000 6:7, 16, 24; 7:24; 23:14; 32:11</p>				<p>F</p>
<p>3</p> <p>302 9:2, 10; 11:15, 17, 19; 12:17, 20, 25; 13:1; 20:19; 25:23; 31:14 304 20:21</p>				<p>face 20:12; 18:2, 6 facility 7:9; 30:11 fact 10:3 fair 8:4; 21:8 fairly 16:9 fall 19:4 familiar 31:13 family 27:2 fantasy 24:5 far 30:14 felt 13:21 filing 4:4 fill 25:24 fine 19:11; 23:9 finish 5:12 First 6:6; 9:14; 10:1 17:9; 32:6 follow-up 31:24 follows 4:9 form 4:6; 25:21, 5, 19, 25 forth 25:20 frame 6:7, 16 front 10:1; 30:13 full 22:22; 23:1, 1 full-time 6:2, 9; 7:1 funny 20:15 further 11:25; 13:2 27:14</p>
<p>4</p> <p>4:39 33:13</p>				
<p>9</p> <p>911 27:23; 28:1</p>				
<p>A</p> <p>able 11:22 abuse 29:3, 11; 32:3, 8 abusing 32:16, 20; 33:2, 8 accommodated 5:18 accompany 20:17 According 28:6 accurate 13:16; 15:20; 16:10; 25:16; 32:4 act 23:23 actually 23:22; 27:22; 31:24 admission 25:5 adolescent 7:10 aftercare 28:14 age 4:18 alcohol 14:5; 28:23; 29:2, 8, 13, 15; 32:22 alert 22:7, 8 allow 12:24 alone 4:25; 20:16; 21:8 and/or 28:1 angle 18:7 apartment 31:6 apologetic 31:15 apparent 29:13, 17, 18 appearance 17:20 appeared 32:20 applicable 11:18 applied 4:23</p>				

ran 8:20
rarely 20:8
reactive 24:14
read 9:11, 15; 20:19; 21:6
real 28:16
reality 23:3
reason 4:25; 5:16; 20:24; 11:8
recall 11:1; 12:19; 13:18; 15:3; 22:17; 23:5, 8, 10, 13, 15, 17; 26:17, 18; 30:18
received 29:18
recollection 9:24; 14:21
record 5:8; 18:6; 7:22
red 22:5, 8
REEXAMINATION 31:22
reference 23:13
referral 6:21
refused 21:24
remained 19:1
remember 12:1, 4; 20:7; 31:8
reminds 24:12
rephrase 11:3
reporter 5:9
represent 27:19
require 25:24
reserved 4:6
residence 26:16
residential 7:10
respect 21:22
respective 4:3
response 15:11
rest 7:23
restraints 21:16, 18
restrictive 21:22
right 4:22; 5:19; 7:11; 8:25; 9:5, 9, 11; 10:14; 11:16; 12:6, 19; 13:11; 15:4, 9; 16:12, 23; 17:5, 11; 18:8, 10, 14, 16, 23; 19:8; 20:14, 14; 21:20; 22:8, 10, 14; 23:12; 24:22; 26:23; 27:14; 9:11, 13, 14; 20:19, 20, 21; 21:7; 31:13, 14
role 16:23
room 6:20; 8:10; 9:1, 12; 14:20; 15:24; 16:1, 7, 7, 9, 13, 24; 17:12; 19:13, 19; 20:16; 21:2, 23; 25:3, 4, 11; 27:9
roommate 13:10; 26:24; 29:24; 30:1
rule 5:6; 4:23
Ryan 6:8; 7:25; 8:5, 11, 14, 23; 9:1, 2, 23; 10:6, 9; 11:2, 8, 18; 12:2, 20; 13:4, 15; 14:8, 19, 21; 15:22; 16:2, 17, 18; 17:16; 18:20, 21; 19:24; 20:11, 25; 21:24; 22:19; 23:6, 13, 19, 23; 24:13, 22; 25:11, 20; 26:5, 8, 15, 23; 27:1, 5, 8;

28:3; 29:10, 22; 31:2, 18; 32:2; 33:2, 7; 10:2, 15; 11:9; 15:1; 18:18; 24:11; 26:4; 29:12

S

sake 5:8
same 4:22; 7:17, 20
saw 24:22
saying 12:4, 11; 15:18; 30:18
Schorr 6:8; 8:1, 6, 11, 23; 9:1, 23; 10:7, 20; 11:18; 12:20; 13:4, 13, 18; 14:19; 23:6, 19; 24:13, 22; 26:12; 27:5; 29:10, 12, 21; 31:2; 32:2; 33:2, 7; 10:6; 11:2, 8; 12:2; 13:15; 15:23; 16:3; 26:5, 16, 23; 27:1
sealing 4:4
seclusion 8:10; 9:1
security 13:7; 16:15, 20; 21:11, 12; 24:9
seeing 14:21
sense 23:2
set 16:9
several 19:12; 20:6
short 28:12; 31:24
shorter 4:14
shout 18:24
shove 19:24; 20:25; 8:14, 18; 18:23; 19:3, 5, 7, 12, 24; 20:2, 11; 22:2; 31:15; 18:22
shoving 31:16
signed 25:22
silent 17:17; 19:1
sit 9:25; 23:16
sitting 17:16, 21, 25; 18:18
situation 6:1; 26:6
social 6:3; 20:23; 28:8, 15
somebody 23:1
someone 11:22; 12:23; 20:17; 23:22; 24:6
sometime 7:24; 5:12
son 13:23
Sorry 23:8
sort 13:1
sound 20:15
source 32:12
speak 7:12; 18:14; 26:12, 23; 27:1, 4, 12
specialists 28:23
specialize 30:23; 29:1
specific 13:3, 4
specifically 7:25; 11:1, 18; 12:1, 1; 24:19; 32:21
Spirit 5:22; 6:5, 10, 15; 7:5, 6, 14, 19; 9:23; 14:6; 30:21; 32:25
spoke 27:22, 22; 29:21

spoken 9:22
Spurrier 14:19; 15:1, 9
stabilized 28:13
staff 9:23; 21:17; 28:20; 32:12
start 5:13; 13:12
stated 10:17
statement 10:22
stating 10:21
status 10:12; 13:15, 19; 15:2
stays 28:12
still 17:22, 22
stipulated 4:2
STIPULATION 4:1
street 29:7; 30:13
subject 8:1
substance 29:2, 4, 11; 32:3, 7, 17, 20; 33:3, 8
support 11:24; 31:4
sure 11:4; 12:4; 19:6, 10; 27:24; 29:15
Susan 10:7; 13:13, 18; 15:23; 24:13; 26:12
suspect 20:25
swings 18:14
sworn 4:9
system 11:24; 31:4

T

talk 5:17; 9:12; 15:23; 18:20, 21; 5:13; 23:14
telephone 26:15
telling 11:1; 12:2; 13:19
term 23:12; 24:3; 27:21, 25; 12:5
testified 4:9
testimony 4:24
therapist 7:7
Therefore 30:20
thinking 12:8; 21:16; 28:10, 11, 14
thought 28:22; 10:9, 16; 11:2, 9, 11, 14; 12:2, 13; 24:5, 7, 10
threats 13:9; 29:23
today 23:16
told 11:7, 12, 12; 25:18; 27:10
took 13:11
toward 29:24
track 13:11
train 20:9; 28:15; 20:4, 6, 7
treat 21:21
treatment 12:13; 13:24; 24:2; 26:11; 28:21; 29:18; 31:20; 32:1
trial 4:7
true 8:9, 13
try 4:13; 11:6; 26:9

trying 10:5; 18:21
two 24:25
type 30:23

U

Um-hum 5:5
unclear 11:14
under 4:24; 9:2, 10; 12:25; 20:24
Understood 9:14; 13:1; 15:18
unfortunately 28:12
Unit 6:3; 30:14; 31:1
unsure 29:13; 32:24
up 16:10; 18:3
upon 18:17
use 6:15; 20:10; 21:22; 23:12; 24:3; 29:13, 15, 16
used 4:19; 20:8; 23:5; 27:20, 25; 29:16; 32:22
using 32:13, 14, 16
usually 12:15; 14:1; 21:15; 30:3

V

violated 5:6
violate 5:11
violent 29:22; 30:7; 31:18
visible 19:19, 21
visit 32:10
voluntary 20:20

W

waiting 24:9
waived 4:5
walk 16:6, 19; 21:2; 18:3; 25:2, 4, 9, 10
wants 13:23
watch 21:12
way 4:22; 7:3; 8:11; 18:2, 6; 22:2; 23:10, 17; 26:18; 33:6
weekend 6:4, 25; 7:3, 15
weren't 12:2
who's 8:1; 23:22
whoa 19:7
whole 8:7
WILLIAMS 4:11, 12; 31:23
window 17:14; 18:18
wing 25:2
within 22:9
without 21:1
witness 4:8, 15
wonderful 30:21
word 15:15; 5:7
work 4:19; 6:2, 4; 28:8; 32:1; 7:3; 20:9; 7:9; 13:6;

24:7
worker 6:3, 5, 9, 15, 25; 9:4, 7, 16; 20:18, 22, 23; 24:3; 28:15
world 24:5
worst 5:11
write 30:17

Y

YANINEK 33:11
yards 19:12, 12
Youth 4:20

(F)

IN THE UNITED STATES DISTRICT COURT
FOR THE MIDDLE DISTRICT OF PENNSYLVANIA

KEITH I. SCHORR and
SUSAN SCHORR,
Plaintiffs

No. 1:01-CV-0930

Judge Kane

vs.

BOROUGH OF LEMOYNE,
BOROUGH OF WORMLEYSBURG,
WEST SHORE REGIONAL POLICE
DEPARTMENT, HOWARD DOUGHERTY,
CHIEF WEST SHORE REGIONAL
POLICE DEPARTMENT, CUMBERLAND
COUNTY, HOLY SPIRIT HOSPITAL,
Defendants

Deposition of : STEVE BUCCIFERO

Taken by : Defendants

Date : August 30, 2002, 11:44 a.m.

Place : 210 Senate Avenue
Camp Hill, Pennsylvania

Before : Debra L. Heary, Notary Public
Registered Professional Reporter

**READING AND SIGNING
OF DEPOSITION TRANSCRIPT**

10/23/02

To be attached to the deposition of Steve Buccifero
 Taken on August 30, 2002 in the matter of Schorr v. Borough of Lemoyne et al
 Reporter Debbie Heary

INSTRUCTIONS TO DEPONENT: In accordance with the Rules of Civil Procedure (reproduced on the reverse side for your information), we are submitting and making available to you this transcript of your testimony for your review. Please list the page number, line number, change or correction, and the reason for the change. **PLEASE SIGN** this form and date it. **RETURN THIS FORM** to Filius & McLucas Reporting Service, Inc., 1427 East Market Street, York, PA 17403, within thirty days in the enclosed envelope.

<u>PAGE</u>	<u>LINE</u>	<u>CHANGE/CORRECTION and REASON</u>
Throughout deposition		LAST Name is spelled wrong throughout Correct: Buccifero
10	18-19	But now we just do it in the Emergency department.
14	1-6	The Holy Spirit Hospital will bring the necessary reso.
		together to provide the 24 hour, 7 day a week coverage
		that the County wants us to provide or the service they
		want us to provide.
16	6-8	But it's in concert with the County because the County
		does site visits.
23	4-5	You might have a counselor, you might have a Dr.
		expert counselor,

I hereby certify that I have read my deposition transcript and that it is, to the best of my knowledge, true and accurate, with the exception of the changes noted above.

10/3/02
Date

Steven P Buccifero
Signature of Deponent

APPEARANCES

WILLIAMS, CUKER & BEREZOFSKY
By: GERALD J. WILLIAMS, ESQ.

For - Plaintiffs

MONTGOMERY, McCRACKEN, WALKER & RHOADS, LLP
By: DAVID J. MacMAIN, ESQ.

For - Defendants West Shore Regional
Police Department, Howard Dougherty,
Chief West Shore Regional Police
Department

METTE, EVANS & WOODSIDE
By: JOHN F. YANINEK, ESQ.

For - Defendants Cumberland County and
Holy Spirit Hospital

ALSO PRESENT

Fran Charney, RN, Director Risk Management

I N D E X
WITNESS

STEVE BUCCIFERO

Examination

By Mr. Williams

4

STIPULATION

It is hereby stipulated by and between counsel for the respective parties that sealing, certification and filing are hereby waived; and all objections except as to the form of the question are reserved to the time of trial.

STEVE BUCCIFERO, called as a witness, being duly sworn, testified as follows:

EXAMINATION

BY MR. WILLIAMS:

Q. Mr. Buccifero, we've met. I'm going to ask you some questions involving some claims that my clients, the family of Ryan Schorr, brought against Holy Spirit and some others. The whole process taken together is called a deposition. Have you ever given one before?

A. Yes.

Q. So I won't bother you with all the rules of a deposition other than to tell you or to ask you to please let me know if you don't understand one of my questions or don't hear it for some reason so that I can correct the situation.

Okay?

A. Yes.

Exam./Williams - Buccifero

5

- 1 Q. And please try to wait until I finish the
2 question before you start your answer. Okay?
- 3 A. Yes.
- 4 Q. And give all of your answers in words not nods
5 or shakes of your head or even um-hums or
6 huh-uhs. All right?
- 7 A. Yes.
- 8 Q. And as I told the last witness, I don't think
9 we'll take too long with you, but you're
10 entitled to any breaks you want or for any
11 purpose. Just let us know, and we'll
12 accommodate it. Okay?
- 13 A. Okay.
- 14 Q. Now, sir, I believe you are the director of
15 mental health services at Holy Spirit; is that
16 correct?
- 17 A. Yes.
- 18 Q. Is that the accurate title? Did I say that--
- 19 A. Well, administrative director of mental health
20 services.
- 21 Q. And how long have you had that position?
- 22 A. About nine years.
- 23 Q. And what are its duties?
- 24 A. Well, I direct the services of the mental
25 health center, which would include the

Exam./Williams - Buccifero

6

1 operations and direction of the staff and
2 clinical providers who render mental health
3 services here at Holy Spirit Hospital.

4 I'm responsible for the budgetary
5 responsibilities, the day-to-day operations of
6 the center with regards to manpower and
7 assigning duties, staffing levels, appropriate
8 resources to be allocated to providing mental
9 health services.

10 I'm not a clinician, so I'm not in charge
11 of the direct care. But I'm the director who
12 makes sure that those direct care services are
13 provided by the trained clinical staff.

14 And I'm also responsible for strategic
15 planning for policy and procedure development,
16 for implementing of procedures and programs,
17 and things like that, financial management of
18 the center for cost and revenue and purchasing
19 and things like that.

20 Q. Understood. Before I ask you more questions
21 about your job, let's step back and have you
22 give me a little description of your background
23 educationally and vocationally.

24 A. Okay. First of all, I have a master's in
25 business administration from Ohio University in

Exam./Williams - Buccifero

7

1 Ohio. I have 22 years experience in
2 healthcare.

3 And I have 15 years in mental health as
4 administrative director and/or director, like,
5 chief operating officer of a psychiatric
6 hospital in Indiana. So I've had the
7 administrative director type position for 15
8 years.

9 Q. All right. And before your arrival at Holy
10 Spirit, was it just at that one hospital in
11 Indiana?

12 A. No. My entire career has been in several
13 hospitals. In mental health, I've been in a
14 hospital in Cleveland, a hospital in Indiana.
15 I was a consultant for psychiatric services and
16 then came here. So about four other locations
17 -- three other locations besides Holy Spirit.

18 Q. All right. And you've been here nine years?

19 A. Yes.

20 Q. And when did you earn your master's degree?

21 A. 1986.

22 Q. While I'm at it, I'll ask you, what is your
23 undergraduate degree in?

24 A. Business administration with an emphasis in
25 healthcare administration.

1 Q. And when and where did you obtain that?

2 A. I received it in 1980 from Bowling Green State
3 University in Bowling Green, Ohio.

4 Q. Now, with respect to your job here at Holy
5 Spirit, is it a part of your duty to deal with
6 the arrangements between Holy Spirit Hospital
7 and Cumberland County with respect to the
8 delivery of any psychiatric services?

9 A. Yes.

10 Q. And first of all, can you describe for us the
11 nature of that arrangement between the county
12 and Holy Spirit?

13 A. Holy Spirit Hospital is a contract agency for
14 the Cumberland-Perry County MHMR program. We
15 have a contractual relationship with them on a
16 yearly basis. We have contracts to provide
17 services for the county or, I guess, the
18 consumers, the citizens of Cumberland-Perry
19 County for the Cumberland-Perry County MHMR
20 program.

21 That's done through a contract process
22 that is signed by Sister Romaine. But I get
23 the contracts together. I put together the
24 budget and the specifics about the contract.
25 And then Sister signs it.

1 Q. All right. Let me ask you to tell us what
2 variety of services are provided by the
3 hospital through this arrangement with the
4 county.

5 A. We have several contracts with the
6 Cumberland-Perry County MHMR program. One is
7 called administrative case management, which is
8 a contract to provide case management --
9 general case management services for all of
10 Cumberland-Perry County citizens.

11 In other words, anyone who is receiving
12 mental health services and is paid for through
13 county money, we keep track of the information.
14 We sort of act as the case manager for that
15 information. So it's administrative case
16 management.

17 Another contract we have is for Crisis
18 Intervention services, which is a 24 hour, 7
19 day a week service that Cumberland-Perry County
20 contracts for us to provide that for them.

21 Q. Let me interrupt you before you go on. I know
22 Crisis Intervention is sort of a term of art in
23 the mental health services field. So can you
24 tell me what specifically that means; that is,
25 that the hospital provides Crisis Intervention

1 services?

2 A. The Cumberland-Perry MHMR program is required
3 by law to provide Crisis Intervention or the
4 ability or service for people to be able to
5 either walk into a facility, telephone a
6 telephone number, or to have trained
7 professionals go to their home to assess, to
8 interact, to handle a crisis situation of a
9 psychiatric or social service type situation
10 for anyone who lives in these two counties.

11 Holy Spirit Hospital, through the
12 contract, provides the trained people to do
13 that for the county. It's a 24 hour, 7 day a
14 week service. At Holy Spirit, we provide it in
15 our emergency department.

16 We've also in the past provided it in the
17 mental health center building and in the
18 emergency room. But now we just do it in the
19 mental health center. But we have the trained
20 staff to provide that service as an agent of
21 the county.

22 Q. Understood. And is it through that contract;
23 that is, the contract to provide Crisis
24 Intervention services, that the hospital
25 processes, if I can use that term, what are

1 called 302 commitments of psychiatric patients?

2 A. A 302 is a, like, a section of the Mental
3 Health Procedure Act that has guidelines to
4 follow, and it has its own definition. We will
5 do 302s or we will engage in the steps and
6 processes to do a 302 as the crisis program for
7 the county.

8 Q. All right. That's my question. And will the
9 hospital do 302s outside of the Crisis
10 Intervention program?

11 A. A 302 can be initiated in a variety of
12 different ways. And it might involve different
13 people other than the crisis staff, yes.

14 Q. I think I understand. Now, I interrupted you.
15 You were telling me the different types of
16 services the hospital provides through the
17 county arrangement: administrative case
18 management, Crisis Intervention services, what
19 else?

20 A. We have another type of case management which
21 is called intensive case management and
22 resource coordination. Those are a higher
23 level of case management with more severely ill
24 patients that have more hands-on work, liaison
25 and connection with patients than the general

Exam./Williams - Buccifero

12

1 case management. So it's another level of case
2 management.

3 And then another contract is called teen
4 line student assistance program. It is a
5 program that specifically deals with child and
6 adolescent crisis situations.

7 But we work with the school systems in
8 Cumberland-Perry County to help the school
9 systems identify children at risk and go into
10 the schools to either help the teachers and the
11 counselors to assess or identify kids or
12 sometimes assess and identify kids at risk.

13 That's also a 24-hour hotline that's
14 answered either by the teen line staff or by
15 the crisis staff. But it's more geared toward
16 child and adolescence.

17 We have contracts to provide inpatient
18 care for citizens of Cumberland and Perry
19 County who the county will pay for. So in
20 other words, they will have a contract with us
21 to pay for their patients or patients who have
22 that as a payment source. And they pay up to a
23 certain amount of money. We have that same
24 with outpatient and with partial.

25 Those are three programs we provide to the

1 general population. But if a patient comes in
2 and is covered by the county MHMR program as
3 the payer, we will have a contract for them to
4 pay us.

5 Q. All right. Understood.

6 A. Those are the-- Well, we have one more that's
7 called community service. That is sort of a
8 small contract to provide education material or
9 speakers or go out and do trainings for the
10 Cumberland-Perry County citizens. And they
11 will fund -- pay us for that time to go out and
12 do that.

13 Q. All right. Let me ask you a couple of
14 questions focusing on the Crisis Intervention
15 contract, if I can call it that. And we've
16 been provided with some documents, so I'm not
17 going to ask you the fine details of it.

18 But the contract for the provision of
19 Crisis Intervention services, can you tell me
20 in general terms now, how the funding is
21 handled; that is, is the hospital paid on a
22 per-patient basis, a per-service basis, an
23 annual basis, or what?

24 A. The contract with the county for the crisis
25 service is what is called a grant-funded

1 program, grant-funded contract. The Holy
2 Spirit Hospital will create the necessary and
3 bring the necessary resources together to
4 provide the 24 hour, 7 day a week coverage that
5 the county wants us to provide or the service
6 that they want us to provide.

7 We hire the staff. We pay them their
8 salary and the fringe benefit and the overhead
9 expenses associated with providing that
10 service.

11 That is then put together in a budget. We
12 give them a budget, and they will pay us cost
13 or the budget we give them. So they allocate a
14 certain amount of money to crisis services that
15 they give to Holy Spirit in the contract
16 amount.

17 If it's a shortfall from the money or in
18 other words, if the hospital expenses are
19 higher than what the county gives us, then the
20 hospital subsidizes that program up to that
21 amount.

22 At the end of the year if there's extra
23 money left in the county funds to be able to
24 offset some of the money -- the shortfall, they
25 will try to pay us that.

1 But the Holy Spirit Hospital will submit a
2 bill or an invoice each month of how much it
3 costs to provide that service. And the county
4 will pay either 1/12 of what they have
5 allocated or they'll meet that cost.

6 And then by the time -- by the end of the
7 year, it's either run out before the 12 months
8 or all of the county grant is paid to us.

9 Q. Right. I think I understand. Again, focusing
10 on the Crisis Intervention programs, who
11 specifies or determines what staff is
12 necessary, the hospital or the county?

13 A. First of all, the county gives us their service
14 expectations, their service requirements, how
15 many hours or what level of service needs to be
16 provided, what type of expectations in terms of
17 how long the phone can ring or how long people
18 can wait to receive services and so forth.

19 We, at Holy Spirit Hospital, then need to
20 meet that expectation or request through the
21 contract terms. Then it's Holy Spirit Hospital
22 that has to submit or to propose how to meet
23 those expectations.

24 So based on that and also volume
25 expectations or historical volumes of patient

1 calls and walk-ins, we determine what the best
2 way to meet that demand, whether it's two
3 people a day on first shift, three people on
4 second shift and one on third shift, 24-7.

5 That's the hospital's responsibility for
6 meeting that staffing requirement. But it's in
7 concert with the county because the county does
8 psych visits. The county does audits. The
9 county will come over and discuss any
10 shortcomings to the program through their
11 expectations and contract.

12 So if we choose to only open seven days a
13 week, 7 to 5, we have not met their
14 expectations, and the contract will be in
15 violation.

16 So we sit down with them and propose that
17 yearly. And then it's tweaked or adjusted
18 accordingly.

19 Q. I see. Now, in that last bit of testimony when
20 you referred to the county making site visits
21 and so forth, is that the county MHMR office
22 that does that specifically?

23 A. Yes.

24 Q. And any individuals in particular?

25 A. It's been numerous people over the years. It's

1 generally the mental health administrator or
2 deputy administrator, whatever their title is.
3 But that person's responsible for the mental
4 health portion of the MHMR program.

5 Q. All right. So at some point in time, Robert
6 Goril makes site visits to the hospital?

7 A. Yes.

8 Q. Now, can you give me a description of the type
9 of trained clinical personnel that are on staff
10 at Holy Spirit for the provision of mental
11 health or psychiatric services?

12 A. There's a lot of positions and a lot of
13 clinical people that provide mental health and
14 psychiatric services. I can begin in a general
15 sense or if you have more specific--

16 Q. Well, let's, at least for a few questions, try
17 to-- Well, I'll ask you. Would it be helpful
18 to restrict it to the provision of Crisis
19 Intervention services?

20 A. If that's what you want.

21 Q. Yes. That's what I want for now.

22 A. Okay. The professional staff members who
23 provide Crisis Intervention services have to
24 have a minimum of a bachelor's degree training,
25 whether it be in a psychosocial service

1 background, a psychology background, a social
2 worker background, counseling background. They
3 have to have at least a bachelor's degree
4 first.

5 Based on their number of-- Well, I should
6 stop there. I missed-- RNs, registered
7 nurses, have provided Crisis Intervention
8 services in the past as well, because they've
9 been trained in psychiatric nursing. So we
10 have had RNs.

11 Now, with their minimum educational
12 background, then it's a matter of how much
13 training they may have had elsewhere,
14 experience elsewhere working in either a
15 psychiatric or mental health setting or a
16 behavioral health setting, whether it be in
17 drug and alcohol or in other types of
18 counseling centers or experience in that way.

19 That helps in terms of being able to hire
20 that person. If they come with the degree and
21 training but may not have a lot of training
22 with the crisis, then they'll be trained more
23 here at Holy Spirit with the supervisor and the
24 other crisis workers.

25 So there's a minimum educational and then

1 it depends on the type of experience -- working
2 experience they have. That's all taken into
3 account before they're hired.

4 Q. All right. Now, I'm trying to ask this next
5 question in a way that makes sense. So I'll
6 make a statement first.

7 I recognize that obviously there are
8 psychiatrists with staff privileges at Holy
9 Spirit Hospital; that is, psychiatrists who
10 have admitting privileges and so forth.

11 But my question is, are there currently
12 any psychiatrists who are employees of the
13 hospital?

14 A. Yes.

15 Q. And where are they employed, in what kinds of
16 roles?

17 A. Psychiatrists are employed at Holy Spirit
18 Hospital to work within the mental health
19 center, specifically holding positions or
20 duties that we need to provide service.

21 We have adult psychiatrists who work in
22 our inpatient unit, also work in our outpatient
23 clinic and program providing outpatient
24 services.

25 We have child and adolescent psychiatrists

1 who are hired to provide inpatient service and
2 outpatient services to children and
3 adolescents.

4 We have psychiatrists who function as
5 medical director of the mental health center.
6 And we have a psychiatrist who works as our
7 clinical director for child/adolescent
8 services.

9 And they're paid a salary or a stipend to
10 provide that administrative service. They are
11 employed as a means to pay them for the direct
12 services that we provide.

13 Q. I understand. Where is the mental health
14 center physically?

15 A. Physically it's located at the end of the
16 auditorium or education building, to the left
17 of the main hospital. As you're looking at the
18 front of the building, it's the building all
19 the way to the end.

20 Q. Are there psychiatrists employed, in the sense
21 that we're using it, to provide services in the
22 emergency department?

23 A. No.

24 Q. Now--

25 A. Well, I would like to qualify that.

1 Q. Certainly. Go ahead.

2 A. We do not employ them to work in the emergency
3 room. Our employed psychiatrists provide
4 services in the emergency room, but they are
5 not employed to be working in the emergency
6 room.

7 Q. I understand. But if a need in the emergency
8 room happens, one of those psychiatrists could
9 respond?

10 A. Correct.

11 Q. Now, are there employed psychiatrists who have
12 as part of their specified duties assisting in
13 the evaluation of psychiatric patients brought
14 to the hospital under Section 302 of the Mental
15 Health Procedures Act?

16 A. Yes.

17 Q. And who are they, and what is their role?

18 A. Well, all psychiatrists on staff that have
19 responsibility to be on call and to respond to
20 the emergency room may be involved with doing a
21 302 assessment.

22 Q. I understand that. There's no one who's a 302
23 specialist or only does 302s. Correct?

24 A. Yes.

25 Q. Now, are there nurses or other clinical

1 personnel whose work is first of all restricted
2 exclusively to working with 302s?

3 A. No.

4 Q. And are there-- How many nurses are there
5 trained to provide Crisis Intervention
6 services?

7 A. I don't know at this time if we have any nurses
8 working in the crisis program.

9 Q. All right. And back in November of 2000, was
10 that also true at the time of the Ryan Schorr
11 incident?

12 A. Well, my answer would be I don't know if there
13 were nurses as crisis workers at that time.

14 Q. I understand. That's fair enough. What other
15 -- and I recognize that you've given me some of
16 this information -- but what other kinds of
17 professionals do Crisis Intervention services
18 at the current time?

19 A. Well, there's no specific title or type of
20 patient -- or excuse me type of provider that
21 would do crisis. It's more of a general
22 behavioral health specialist professional of a
23 bachelor's level or higher.

24 They may have a master's degree or they
25 may have more of a post graduate degree, but

1 they are behavioral health specialists or
2 behavioral health generalists more so.

3 An RN is a specific category of someone
4 who is a registered nurse. You might have a
5 counselor, you might have a DNA expert, someone
6 who's gone to school and got a master's in
7 social work is a crisis worker.

8 So there's no specific category other than
9 just a generalist in behavioral health or
10 mental health.

11 Q. Understood. Can you give me an overview of how
12 302s are handled at Holy Spirit when they come
13 into the emergency room, beginning at that
14 point?

15 A. Well, I need some clarification. Has a 302
16 already been initiated, assigned, and been
17 designated as a 302, thereby needing to have an
18 assessment done? Or how are you using the term
19 302?

20 Q. Well, yes, you're right. That is a confusing
21 question. But I'll try to restrict it to the
22 situation like the one I believe Ryan Schorr
23 was like. And that is one where a 302 petition
24 has been filed and the police have brought in
25 the subject for evaluation and possibly

1 treatment.

2 A. What's your question again now?

3 Q. Can you give me an overview of how that process
4 works at the hospital?

5 A. If a person is-- If a 302 has been approved
6 and issued and a patient, a subject, is brought
7 in by the police for assessment, a physician is
8 required to assess that patient within two
9 hours, and--

10 Q. Does it have to be a psychiatrist?

11 A. No, it has to be a physician.

12 Q. Understood.

13 A. That physician makes a determination as to
14 whether or not that patient -- or assesses the
15 situation of that patient. And then a
16 determination is made as to what the next step
17 in that treatment is for them, for that
18 particular person.

19 Q. All right. Are you or have you been in your
20 capacity responsible for promulgating or
21 issuing any policies or protocols for the
22 handling of 302s?

23 A. As the administrative director, I'm required to
24 make sure that it does happen, that there are
25 procedures, and that there are, you know, staff

1 and professionals that are able to do that and
2 that those are then done.

3 I, as director, will not personally write
4 the procedures or follow through with the
5 training, but I am to ensure that that is done.

6 Q. Understood. Have you been involved in any way
7 in investigating the Ryan Schorr incident, what
8 happened at Holy Spirit?

9 A. As administrative director, I would be involved
10 in investigating what happened, yes.

11 Q. Tell me what your involvement was, first of
12 all.

13 A. Well, I was called as the administrative
14 director about the -- when Mr. Schorr left the
15 facility and that he was -- the police were
16 called to bring him back and then what occurred
17 as that unfolded and--

18 Q. Give me a better sense of the timing of that.
19 When were you first called about Ryan Schorr,
20 at what point?

21 A. I think it was Saturday afternoon, early
22 afternoon.

23 Q. All right. Was it at a point before he was
24 shot?

25 A. I don't recall. I don't think so.

1 Q. It was after the fact in your recollection as
2 you sit here today?

3 A. In my recollection, yes, it was after.

4 Q. All right. And who made the call to you?

5 A. My manager or supervisor of the crisis program.

6 Q. And who was that?

7 A. Rhett Bennie, he's the nurse manager of the
8 inpatient, but he's also responsible for the
9 crisis program.

10 Q. All right. Was his first name Rhett or Red?

11 A. Rhett.

12 Q. Rhett, okay. And what did Mr. Bennie tell you?

13 A. He described the situation, the events that
14 occurred. And then he proceeded to tell me
15 that he had been shot and killed.

16 Q. Did he tell you anything about Ryan Schorr's
17 state at the time he left the hospital?

18 A. I don't recall.

19 Q. Did he tell you anything about Ryan Schorr's
20 conduct or mental state during his stay at the
21 hospital?

22 A. I don't recall.

23 Q. All right. Now, I interrupted you. What other
24 involvement did you have in this what we'll
25 call the aftermath of this Ryan Schorr

1 encounter?

2 A. Well, when I was made aware of it, I instructed
3 him to, you know, pull together the
4 information, to make sure we had a copy of all
5 of the crisis information that was gathered or
6 the information pertaining to that crisis
7 visit.

8 And I think I asked to have the record
9 pulled and held, you know, put aside so that we
10 would have it available to us, and then began
11 to ask questions as to what happened, you know,
12 and so forth.

13 Then as formal review, I was involved with
14 the formal review processes as the
15 administrative director.

16 Q. Tell me who you talked to during this review.

17 MR. YANINEK: Objection. Is this part of
18 the peer review?

19 A. Peer review would be involved, yes.

20 MR. YANINEK: But your review--

21 A. No, I would not be part of the physician peer
22 review, but the operational review of it, just
23 my own questions of asking Rhett Bennie and --
24 what happened.

25 MR. YANINEK: Okay. I object to any, you

1 know, you giving any information that would
2 relate to the hospital's internal peer review.
3 But to the extent that the question or your
4 answers don't provide any information related
5 to that, you can feel free to answer.

6 A. I don't recall who I spoke with directly. I
7 would be just speculating who was involved at
8 that time.

9 BY MR. WILLIAMS:

10 Q. That's fine. Did you speak with Candice
11 Highfield?

12 A. I don't know when I was involved talking with
13 her.

14 Q. That's fine. What was her position at the
15 time?

16 A. Crisis worker.

17 Q. Did you speak with any persons who were in the
18 hospital, employees about the Ryan Schorr
19 situation?

20 A. I don't recall.

21 Q. And along the same lines, did you talk to any
22 police officers or departments about the Ryan
23 Schorr situation?

24 A. I don't recall, but I don't think so.

25 Q. All right. While I'm on that subject, I'll ask

1 you, in your capacity, have you ever received
2 any complaints from local police departments
3 regarding Holy Spirit's handling of 302
4 commitments?

5 A. No.

6 Q. And have you ever received any complaints from
7 local police departments regarding elopements
8 from Holy Spirit or the number of elopements?

9 A. I can't say that I directly received a call
10 from a police chief or a police department to
11 say, I complained about your elopements.

12 Q. Well, I understand--

13 A. I'm aware that they're, you know, unhappy with,
14 you know, being involved or being called to
15 help us. But I'm not directly aware of anyone
16 calling me and formally complaining to me.

17 Q. I understand. How are you aware of whatever
18 unhappiness you're referring to?

19 A. Just-- I don't know how I'm aware of it. I
20 just am aware of it.

21 Q. Is it particular police departments that are
22 unhappy in your awareness?

23 A. We work with East Pennsboro police department
24 more than any other. Camp Hill would be
25 probably the next department we would work with

1 because they're in our -- we're in their
2 jurisdiction, if you will.

3 Q. Right. All right. Did you ever have any
4 conversations with Chief Howard Dougherty of
5 the West Shore police about elopements?

6 A. No.

7 Q. All right. Now, still on the subject of
8 dealing with local police departments, is Holy
9 Spirit charged with or asked to provide any
10 training to police officers with respect to
11 handling emotionally disturbed persons or
12 mental health patients?

13 A. I'm aware that prior to my coming to Holy
14 Spirit and just in my beginning of my tenure
15 with Holy Spirit there was some work, some
16 training, some presentations made by former
17 supervisors of crisis programs and those in
18 charge of the crisis program.

19 And since the grand jury hearing, there
20 has been an increase in training and
21 involvement with the police departments on
22 that.

23 Q. All right. Has that increase been an increase
24 with respect to Holy Spirit personnel or county
25 personnel or what?

1 A. As an extension of the crisis program that the
2 county contracts with, we've been working with
3 the police departments.

4 Q. All right. And who in particular at Holy
5 Spirit has been working with the police
6 departments?

7 A. Rhett Bennie and Bruno Dario.

8 Q. And who is Bruno Dario?

9 A. He's the direct supervisor of the crisis
10 program.

11 Q. And how long has he been the director?

12 A. Since February 2002.

13 Q. Who was the direct supervisor back in November
14 of 2000?

15 A. I believe Don Wiley was the working supervisor
16 like in the same position as--

17 Q. Right. Now does Dario and would Wiley have
18 reported to Mr. Bennie?

19 A. Yes.

20 Q. I assume, but correct me if I am wrong, that
21 you had no direct contact with Ryan Schorr; is
22 that correct?

23 A. Yes.

24 Q. And had you had any direct contact with Ryan
25 Schorr before his being brought to the

1 emergency room on the day of his death?

2 A. I don't think so, no.

3 Q. Have you reviewed any records regarding Ryan
4 Schorr and any other encounters he may have had
5 with Holy Spirit? When I say "other", I mean
6 prior to his trip to the emergency room in
7 November of 2000.

8 A. Well--

9 MR. YANINEK: You can answer that
10 question.

11 A. Yes, as part of looking into the case, you
12 know, the situation, what happened, and so
13 forth, yes.

14 BY MR. WILLIAMS:

15 Q. And what have you learned about Ryan Schorr's
16 prior encounters with the hospital?

17 A. What have I learned?

18 Q. Well, let me ask you this. Can you-- Let me
19 ask you some general questions. What documents
20 did you review with respect to Ryan Schorr and
21 any prior encounters he had with the hospital?

22 A. The medical records.

23 Q. Fine. Can you tell me whether his previous
24 trips or encounters with the hospital were all
25 for psychiatric services?

1 A. I wouldn't be able to tell if they were all
2 that way, no.

3 Q. I understand. Do you have any recollection as
4 to how many prior encounters he had with the
5 hospital?

6 A. No.

7 Q. Do you recall whether he was previously at Holy
8 Spirit for a 302 evaluation or treatment?

9 A. I do know he had another admission -- inpatient
10 treatment at Holy Spirit. That's really all I
11 know in specific about Ryan Schorr.

12 Q. That's fine. And that was an inpatient
13 admission?

14 A. Yes.

15 Q. I take it from your answer you're not sure
16 whether that was voluntary or involuntary as
17 you sit here?

18 A. Right. I just know peripheral and, you know,
19 general that he had an inpatient. I don't even
20 know the dates off the top of my head, what
21 those were. But I know he was an inpatient at
22 one time.

23 Q. I understand. We've had some testimony about
24 communications with county dispatch with
25 respect to Ryan Schorr in particular, I guess

1 the subjects of 302 procedures in general.

2 Is there a set protocol for what and when
3 hospital personnel should communicate to county
4 dispatch?

5 A. I would say there's more guidelines. And each
6 situation is different based on the
7 circumstances and the presenting situation.
8 But there are guidelines.

9 Q. Are the guidelines written?

10 A. Many of the guidelines are described in the 302
11 or the Emergency Detention Act, and we follow
12 those. And then there are hospital guidelines
13 or procedures that, you know, correspond to or
14 complement or add to that.

15 But I would not say I'm an expert on
16 those. But they-- You know, we try to
17 operationalize the process and guidelines that
18 the 302 Act has established.

19 Q. I understand. Have you reviewed in this case
20 any of the communications that were made with
21 county dispatch about Ryan Schorr?

22 A. I don't know. How are you using the term
23 "county dispatch"? I don't know what that term
24 means.

25 Q. Do you know that after Ryan Schorr eloped a

1 call was made to the county about that fact?

2 A. How are you using the term "county"?

3 Q. I mean to the 911 center.

4 A. I don't know. I do not know that.

5 Q. All right. That's fine. Do you know who Dr.
6 David Spurrier is?

7 A. Yes.

8 Q. And do you know what role he played with
9 respect to Ryan Schorr?

10 A. I believe he's an emergency room physician that
11 was on duty that day.

12 Q. All right. Is he a psychiatrist?

13 A. No.

14 Q. What is his specialization, if you know?

15 A. I believe he's an ER physician.

16 Q. Fine. That's all I have. Thank you.

17 MR. MacMAIN: I have no questions.

18 MR. YANINEK: No questions. Thanks.

19 (The proceedings concluded at 12:28 p.m.)
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25

COMMONWEALTH OF PENNSYLVANIA :
 : SS
 COUNTY OF DAUPHIN :

I, Debra L. Heary, Reporter and Notary Public in and for the Commonwealth of Pennsylvania and County of Dauphin, do hereby certify that the foregoing deposition was taken before me at the time and place hereinbefore set forth, and that it is the testimony of:

STEVE BUCCIFERO

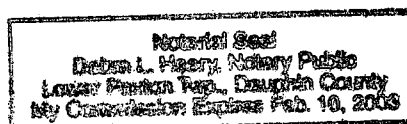
I further certify that said witness was by me duly sworn to testify the whole and complete truth in said cause; that the testimony then given was reported by me stenographically, and subsequently transcribed under my direction and supervision; and that the foregoing is a full, true and correct transcript of my original shorthand notes.

I further certify that I am not counsel for or related to any of the parties to the foregoing cause, or employed by them or their attorneys, and am not interested in the subject matter or outcome thereof.

Dated at Harrisburg, Pennsylvania this 10th day of September, 2002.

Debra L. Heary

Debra L. Heary
 Registered Professional Reporter
 Notary Public



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1 1/12 15:4 12:28 35:19 1980 8:2 1986 7:21	allocate 14:13; 6:8; 15:5 along 28:21 amount 12:23; 14:14, 16, 21 and/or 7:4 annual 13:23 answered 12:14 appropriate 6:7 approved 24:5 arrangement 8:11; 9:3; 11:17; 8:6 arrival 7:9 art 9:22 aside 27:9 assess 10:7; 12:11, 12; 24:8, 14 assessment 21:21; 23:18; 24:7 assigned 23:16 assigning 6:7 assistance 12:4 assisting 21:12 associated 14:9 assume 31:20 auditorium 20:16 audits 16:8 available 27:10 aware 27:2; 29:13, 15, 17, 19, 20; 30:13 awareness 29:22	budget 8:24; 14:11, 12, 13 budgetary 6:4 building 10:17; 20:16, 18, 18 business 6:25; 7:24	C call 13:15; 21:19; 26:4, 25; 29:9; 35:1; 4:8, 16; 9:7; 11:1, 21; 12:3; 13:7, 25; 25:13, 16, 19; 29:14, 16; 16:1 came 7:16 Camp 29:24 can 4:23; 8:10; 9:23; 10:25; 11:11; 13:15, 19; 15:17, 18; 17:8, 14; 23:11; 24:3; 28:5; 32:9, 18, 23 Candice 28:10 capacity 24:20; 29:1 care 6:11, 12; 12:18 career 7:12 case 9:7, 8, 9, 14, 15; 11:17, 20, 21, 23; 12:1, 1; 32:11; 34:19 category 23:3, 8 center 5:25; 6:6, 18; 10:17, 19; 19:19; 20:5, 14; 35:3; 18:18 certain 12:23; 14:14 Certainly 21:1 certification 4:4 charge 6:10; 30:18, 9 chief 7:5; 29:10; 30:4 child 12:5, 16; 19:25 child/adolescent 20:7 children 12:9; 20:2 choose 16:12 circumstances 34:7 citizens 8:18; 9:10; 12:18; 13:10 claims 4:13 clarification 23:15 Cleveland 7:14 clients 4:14 clinic 19:23 clinical 6:2, 13; 17:9, 13; 20:7; 21:25 clinician 6:10 coming 30:13 commitments 11:1; 29:4 communicate 34:3 communications 33:24; 34:20 community 13:7 complained 29:11 complaining 29:16 complaints 29:2, 6 complement 34:14 concert 16:7 concluded 35:19	conduct 26:20 confusing 23:20 connection 11:25 consultant 7:15 consumers 8:18 contact 31:21, 24 contract 8:13, 21, 24; 9:8, 17; 10:12, 22, 23; 12:3, 20; 13:3, 8, 15, 18, 24; 14:1, 15; 15:21; 16:11, 14; 8:16, 23; 9:5, 20; 12:17; 31:2 contractual 8:15 conversations 30:4 coordination 11:22 copy 27:4 correspond 34:13 cost 6:18; 14:12; 15:5, 3 counsel 4:3; 18:2, 18 counselor 23:5; 12:11 counties 10:10 County 8:7, 11, 14, 17, 19, 19; 9:4, 6, 10, 13, 19; 10:13, 21; 11:7, 17; 12:8, 19, 19; 13:2, 10, 24; 14:5, 19, 23; 15:3, 8, 12, 13; 16:7, 7, 8, 9, 20, 21; 30:24; 31:2; 33:24; 34:3, 21, 23; 35:1, 2 couple 13:13 coverage 14:4 covered 13:2 create 14:2 Crisis 9:17, 22, 25; 10:3, 8, 23; 11:6, 9, 13, 18; 12:6, 15; 13:14, 19, 24; 14:14; 15:10; 17:18, 23; 18:7, 22, 24; 22:5, 8, 13, 17, 21; 23:7; 26:5, 9; 27:5, 6; 28:16; 30:17, 18; 31:1, 9 Cumberland 8:7; 12:18 Cumberland-Perry 8:14, 18, 19; 9:6, 10, 19; 10:2; 12:8; 13:10 current 22:18 currently 19:11	department 10:15; 20:22; 29:10, 23, 25; 28:22; 29:2, 7, 21; 30:8, 21; 31:3, 6 depends 19:1 deposition 4:16, 20 deputy 17:2 describe 8:10; 26:13; 34:10 description 6:22; 17:8 designated 23:17 details 13:17 Detention 34:11 determination 24:13, 16 determine 16:1; 15:11 development 6:15 different 11:12, 12, 15; 34:6 direct 5:24; 6:11, 12; 20:11; 31:9, 13, 21, 24 direction 6:1 directly 28:6; 29:9, 15 director 5:14, 19; 6:11; 7:4, 4, 7; 20:5, 7; 24:23; 25:3, 9, 14; 27:15; 31:11 discuss 16:9 dispatch 33:24; 34:4, 21, 23 disturbed 30:11 DNA 23:5 documents 13:16; 32:19 Don 31:15 done 8:21; 23:18; 25:2, 5 Dougherty 30:4 down 16:16 Dr 35:5 drug 18:17 duly 4:9 during 26:20; 27:16 duties 5:23; 6:7; 19:20; 21:12 duty 8:5; 35:11	
3 302 11:1, 2, 6, 11; 21:14, 21, 22; 23:15, 17, 19, 23; 24:5; 29:3; 33:8; 34:1, 10, 18 302s 11:5, 9; 21:23; 22:2; 23:12; 24:22						
9 911 35:3						
A ability 10:4 able 10:4; 14:23; 18:19; 25:1; 33:1 accommodate 5:12 accordingly 16:18 account 19:3 accurate 5:18 act 9:14; 11:3; 21:15; 34:11, 18 add 34:14 adjusted 16:17 administration 6:25; 7:24, 25 administrative 5:19; 7:4, 7; 9:7, 15; 11:17; 20:10; 24:23; 25:9, 13; 27:15 administrator 17:1, 2 admission 33:9, 13 admitting 19:10 adolescence 12:16 adolescent 12:6; 19:25; 20:3 adult 19:21 aftermath 26:25 afternoon 25:21, 22 Again 15:9; 24:2 against 4:15 agency 8:13 agent 10:20 ahead 21:1 alcohol 18:17	B bachelor's 17:24; 18:3; 22:23 back 6:21; 22:9; 25:16; 31:13 background 6:22; 18:1, 1, 2, 2, 12 based 15:24; 18:5; 34:6 basis 8:16; 13:22, 22, 23 began 27:10 begin 17:14 beginning 23:13; 30:14 behavioral 18:16; 22:22; 23:1, 2, 9 benefit 14:8 Bennie 26:7, 12; 27:23; 31:7, 18 besides 7:17 best 16:1 better 25:18 bill 15:2 bit 16:19 bother 4:19 Bowling 8:2, 3 breaks 5:10 bring 14:3; 25:16 brought 4:14; 21:13; 23:24; 24:6; 31:25 Bruno 31:7, 8 BUCCIFERO 4:8, 12					
				D Dario 31:7, 8, 17 dates 33:20 David 35:6 day 9:19; 10:13; 14:4; 16:3; 32:1; 35:11 day-to-day 6:5 days 16:12 deal 8:5; 30:8; 12:5 death 32:1 definition 11:4 degree 7:20, 23; 17:24; 18:3, 20; 22:24, 25 delivery 8:8 demand 16:2	E early 25:21 earn 7:20 East 29:23 education 13:8; 20:16 educational 18:11, 25 educationally 6:23 either 10:5; 12:10, 14; 15:4, 7; 18:14 eloped 34:25 elopements 29:7, 8, 11; 30:5 else 11:19 elsewhere 18:13, 14 emergency 10:15, 18; 20:22; 21:2, 4, 5, 7, 20; 23:13; 32:1, 6; 34:11; 35:10	

own 11:4; 27:23

P

p.m 35:19
paid 9:12; 13:21; 15:8; 20:9
part 8:5; 21:12; 27:17, 21; 32:11
partial 12:24
particular 16:24; 24:18; 29:21; 31:4; 33:25
parties 4:3
past 10:16; 18:8
patient 13:1; 15:25; 22:20; 24:6, 8, 14, 15; 11:1, 24, 25; 12:21, 21; 21:13; 30:12
pay 12:19, 21, 22; 13:4, 11; 14:7, 12, 25; 15:4; 20:11
payer 13:3
payment 12:22
peer 27:18, 19, 21; 28:2
Pennsboro 29:23
people 10:4, 12; 11:13; 15:17; 16:3, 3, 25; 17:13
per-patient 13:22
per-service 13:22
peripheral 33:18
Perry 12:18
person 18:20; 24:5, 18; 17:3; 28:17; 30:11
personally 25:3
personnel 17:9; 22:1; 30:24, 25; 34:3
pertaining 27:6
petition 23:23
phone 15:17
physically 20:14, 15
physician 24:7, 11, 13; 27:21; 35:10, 15
planning 6:15
played 35:8
please 4:21; 5:1
point 17:5; 23:14; 25:20, 23
police 23:24; 24:7; 25:15; 28:22; 29:2, 7, 10, 10, 21, 23; 30:5, 8, 10, 21; 31:3, 5
policies 24:21
policy 6:15
population 13:1
portion 17:4
position 5:21; 7:7; 28:14; 31:16; 17:12; 19:19
possibly 23:25
post 22:25
presentations 30:16
presenting 34:7
previous 32:23
previously 33:7
prior 30:13; 32:6, 16, 21;

33:4
privileges 19:8, 10
probably 29:25
procedure 6:15; 11:3; 6:16; 21:15; 24:25; 25:4; 34:1, 13
proceeded 26:14
proceedings 35:19
process 4:16; 8:21; 24:3; 34:17; 10:25; 11:6; 27:14
professional 17:22; 22:22; 10:7; 22:17; 25:1
program 8:14, 20; 9:6; 10:2; 11:6, 10; 12:4, 5; 13:2; 14:1, 20; 16:10; 17:4; 19:23; 22:8; 26:5, 9; 30:18; 31:1, 10; 6:16; 12:25; 15:10; 30:17
promulgating 24:20
propose 15:22; 16:16
protocol 34:2; 24:21
provide 8:16; 9:8, 20; 10:3, 14, 20, 23; 12:17, 25; 13:8; 14:4, 5, 6; 15:3; 17:13, 23; 19:20; 20:1, 10, 12, 21; 21:3; 22:5; 28:4; 30:9; 6:13; 9:2; 10:16; 13:16; 15:16; 18:7; 9:25; 10:12; 11:16
provider 22:20; 6:2
providing 6:8; 14:9; 19:23
provision 13:18; 17:10, 18
psych 16:8
psychiatric 7:5, 15; 8:8; 10:9; 11:1; 17:11, 14; 18:9, 15; 21:13; 32:25
psychiatrist 20:6; 24:10; 35:12; 19:8, 9, 12, 17, 21, 25; 20:4, 20; 21:3, 8, 11, 18
psychology 18:1
psychosocial 17:25
pull 27:3, 9
purchasing 6:18
purpose 5:11
put 8:23; 14:11; 27:9

Q

qualify 20:25

R

really 33:10
reason 4:23
recall 25:25; 26:18, 22; 28:6, 20, 24; 33:7
receive 15:18; 8:2; 29:1, 6, 9
receiving 9:11
recognize 19:7; 22:15
recollection 26:1, 3; 33:3

record 27:8; 32:3, 22
Red 26:10
referred 16:20
referring 29:18
regarding 29:3, 7; 32:3
regards 6:6
registered 18:6; 23:4
relate 28:2, 4
relationship 8:15
render 6:2
reported 31:18
request 15:20
required 10:2; 24:8, 23
requirement 16:6; 15:14
reserved 4:6
resource 11:22; 6:8; 14:3
respect 8:4, 7; 30:10, 24; 32:20; 33:25; 35:9
respective 4:3
respond 21:9, 19
responsibilities 6:5
responsibility 16:5; 21:19
responsible 6:4, 14; 17:3; 24:20; 26:8
restrict 17:18; 23:21; 22:1
revenue 6:18
review 27:13, 14, 16, 18, 19, 20, 22, 22; 28:2; 32:20, 3; 34:19
Rhett 26:7, 10, 11, 12; 27:23; 31:7
right 5:6; 7:9, 18; 9:1; 11:8; 13:5, 13; 15:9; 17:5; 19:4; 22:9; 23:20; 24:19; 25:23; 26:4, 10, 23; 28:25; 30:3, 3, 7, 23; 31:4, 17; 33:18; 35:5, 12
ring 15:17
risk 12:9, 12
RNs 18:6, 10
Robert 17:5
role 21:17; 35:8; 19:16
Romaine 8:22
room 10:18; 21:3, 4, 6, 8, 20; 23:13; 32:1, 6; 35:10
rules 4:19
run 15:7
Ryan 4:14; 22:10; 23:22; 25:7, 19; 26:16, 19, 25; 28:18, 22; 31:21, 24; 32:3, 15, 20; 33:11, 25; 34:21, 25; 35:9

S

salary 14:8; 20:9
same 12:23; 28:21; 31:16
Saturday 25:21
school 12:7, 8; 23:6; 12:10
Schorr 4:14; 22:10;

23:22; 25:7, 14, 19; 26:25; 28:18, 23; 31:21, 25; 32:4, 20; 33:11, 25; 34:21, 25; 35:9; 26:16, 19; 32:15
sealing 4:4
second 16:4
section 11:2; 21:14
sense 17:15; 19:5; 20:20; 25:18
service 9:19; 10:4, 9, 14, 20; 13:7, 25; 14:5, 10; 15:3, 13, 14, 15; 17:25; 19:20; 20:1, 10; 5:15, 20, 24; 6:3, 9, 12; 7:15; 8:8, 17; 9:2, 9, 12, 18, 23; 10:1, 24; 11:16, 18; 13:19; 14:14; 15:18; 17:11, 14, 19, 23; 18:8; 19:24; 20:2, 8, 12, 21; 21:4; 22:6, 17; 32:25
set 34:2
setting 18:15, 16
seven 16:12
several 7:12; 9:5
severely 11:23
shakes 5:5
shift 16:3, 4, 4
Shore 30:5
shortcomings 16:10
shortfall 14:17, 24
shot 25:24; 26:15
signed 8:22
signs 8:25
Sister 8:22, 25
sit 16:16; 26:2; 33:17
site 16:20; 17:6
situation 4:23; 10:8, 9; 23:22; 24:15; 26:13; 28:19, 23; 32:12; 34:6, 7; 12:6
small 13:8
social 10:9; 18:1; 23:7
someone 23:3, 5
sometimes 12:12
sort 9:14, 22; 13:7
source 12:22
speak 28:10, 17
speakers 13:9
specialist 21:23; 22:22; 23:1
specialization 35:14
specific 17:15; 22:19; 23:3, 8; 33:11; 8:24
specifically 9:24; 12:5; 16:22; 19:19
specified 21:12
specifies 15:11
speculating 28:7
Spirit 4:15; 5:15; 6:3; 7:10, 17; 8:5, 6, 12, 13; 10:11, 14; 14:2, 15; 15:1, 19, 21; 17:10; 18:23; 19:9, 17; 23:12; 25:8; 29:8; 30:9, 14, 15, 24; 31:5; 32:5;

33:8, 10; 29:3
spoke 28:6
Spurrier 35:6
staff 6:1, 13; 10:20; 11:13; 12:14, 15; 14:7, 15:11; 17:9, 22; 19:8; 21:18; 24:25; 6:7; 16:
start 5:2
State 8:2; 26:17, 20
statement 19:6
stay 26:20
step 6:21; 24:16; 11:
STEVE 4:8
still 30:7
stipend 20:9
stipulated 4:2
STIPULATION 4:1
stop 18:6
strategic 6:14
student 12:4
subject 23:25; 24:6; 28:25; 30:7; 34:1
submit 15:1, 22
subsidizes 14:20
supervisor 18:23; 2, 31:9, 13, 15; 30:17
sure 6:12; 24:24; 27, 33:15
sworn 4:9
systems 12:7, 9

T

talk 28:21; 27:16; 28
teachers 12:10
teen 12:3, 14
telephone 10:5, 6
telling 11:15
tenure 30:14
term 9:22; 10:25; 23, 34:22, 23; 35:2; 13:2, 15:16, 21; 18:19
testified 4:9
testimony 16:19; 3:
Thanks 35:18
thereby 23:17
third 16:4
three 7:17; 12:25; 1
timing 25:18
title 5:18; 17:2; 22:1
today 26:2
together 4:16; 8:23, 14:3, 11; 27:3
told 5:8
top 33:20
toward 12:15
track 9:13
trained 6:13; 10:6, 17:9; 18:9, 22; 22:5
training 17:24; 18:, 21; 25:5; 30:10, 16, 13:9